North Carolina Coalition Against Domestic Violence Statewide Needs Assessment





Report Prepared by Melissa Siegel Barrios





Created by Melissa Siegel Barrios

Qualitative Results Section:

The last six questions of the survey were qualitative questions giving respondents the opportunity to share more information about a range of topics.

NCCADV:

"THE ADVOCATE'S INSTITUTE IS PARTICULARLY PHENOMENAL"

-SURVEY RESPONDENT

The first qualitative question asked respondents about the ways NCCADV helps them serve survivors. One respondent shared that NCCADV provides a broader picture of assisting victims in need. Another respondent shared how NCCADV has provided them with training that they need to understand violence and how it uniquely affects LGBTQ survivors and aggressors; NCCADV has been willing to consult with them when concerns arise in specific LGBTQ survivor situations and to refer local service providers to them for additional expertise. They continued by saying that NCCADV has served as an important partner in advocating for policy that is LGBTQ-inclusive and will

help reduce the threat of suicide in their community. Twenty-six respondents referred to the training, conferences, TA, newsletters, and resources provided by NCCADV: some respondents described the training, education, support, knowledge and information as adequate, relevant, quality, important, free and affordable for staff and community members attending their programs, allowing them to understand the needs of the population that they serve, helping them to learn best practices in assisting victims and working with youth/families, ensuring that advocates are well equipped, to help families move forward after violence or being displaced, to serve DV survivors, outside resources for the families, available immediately via phone or email, finding new ways to help clients, including data sheets, on a variety of topics they face as service providers, and keeping them informed on statewide issues weekly; one respondent shared that it provides employees with statistics needed for NC as well as prevention and education for staff; another respondent described that NCCADV provided training and consultation as they began a new agency; and one respondent mentioned a database for tracking information. Twenty-one additional respondents discussed training specifically: some of these respondents described the training NCCADV offers as phenomenal, valuable, informative and helpful, many training sessions to help advocates better accomplish their jobs, and on how to support survivors and families; one respondent shared that they have brought the knowledge from training back to their agency; another respondent shared that all their training information has come from the PowerPoints supplied by NCCADV during the advocates institute; one respondent mentioned the webinars as well; another respondent shared that the Advocate's Institute is

particularly phenomenal; one respondent mentioned ready to go resources, emerging trends, and best practice resources; and one respondent suggested that publications would also be helpful especially when onboarding new staff. Three additional respondents discussed TA specifically: one respondent described the ability to call when unexpected situations arise, another respondent shared that NCCADV provides great TA and when they have needed to call there has always been someone available to answer questions and steer them in a helpful direction, and one respondent shared that NCCADV has always been very helpful to their agency and that when they have a question or concern they have always been able to reach out to NCCADV.

"NCCADV PROVIDES GREAT TA AND WHEN THEY HAVE NEEDED TO CALL THERE HAS ALWAYS BEEN SOMEONE AVAILABLE TO ANSWER QUESTIONS AND STEER THEM IN A HELPFUL DIRECTION"

-SURVEY RESPONDENT

Additional responses to this qualitative question about the ways NCCADV helps them serve survivors included three respondents who shared about assistance with funding that NCCADV has provided: one respondent shared that NCCADV assisted with grant money from the Allstate Foundation to assist survivors dealing with financial abuse and another respondent shared that NCCADV assists with funding to support and educate their employees and the clients they serve. Five respondents mentioned networking and partnerships: one respondent shared that they've been able to network and improve community relationships and consult with community partners to better serve the victims they work with because of NCCADV, another respondent discussed the assistance and ideas in navigating relationships that NCCADV provided particularly at court and with elected officials, one respondent mentioned access to joining other



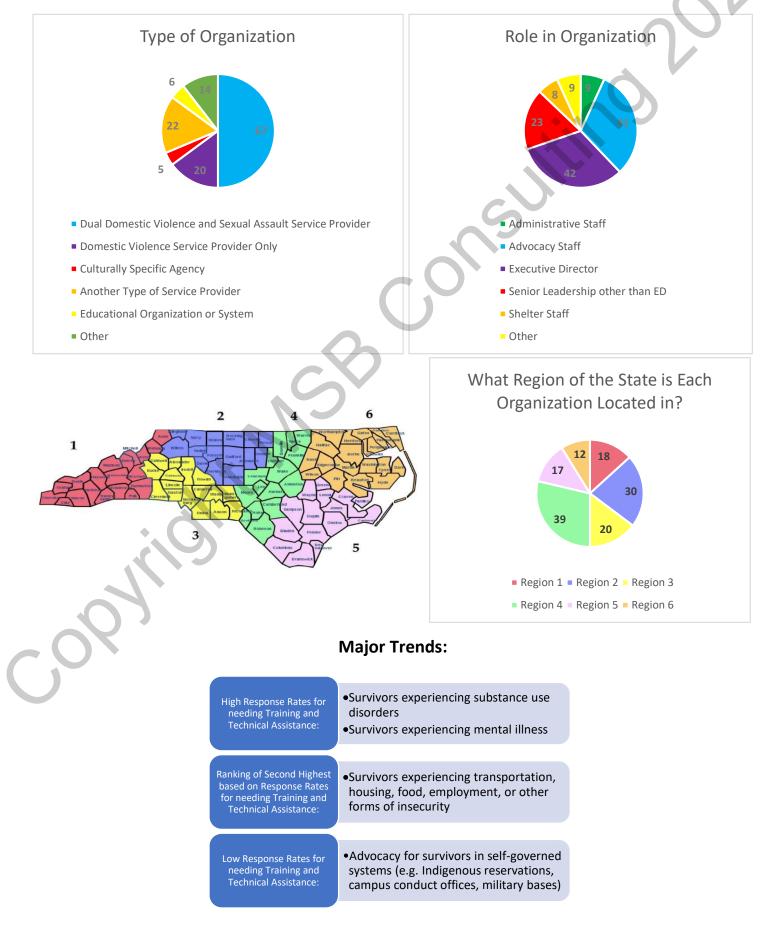


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NCCADV Statewide Needs Assessment Winter 2019-Spring 2020

Highlights Report

This document is intended to show the key highlights from the NCCADV Statewide Needs Assessment conducted from December 2019 to January 2020. A Needs Assessment Survey was sent out to members and key stakeholders and a total of 152 people completed the survey. The people who completed the survey represented a variety of different agencies, roles at those agencies, and regions across the state of NC as is represented below. The remainder of this highlights report shows major trends we saw throughout the responses as well as areas of technical assistance and training needs with particularly high and low rankings from the respondents.



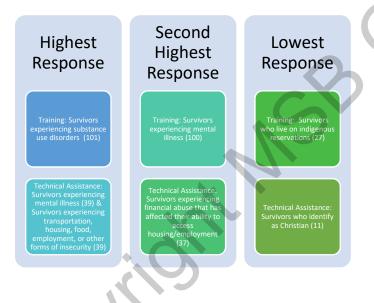


Training and Technical Assistance (TA) Areas:

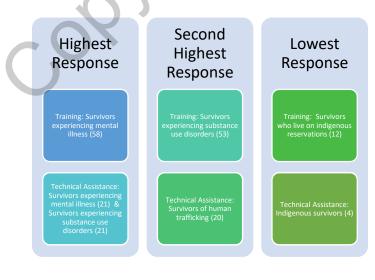
Advocacy service provision areas that you would like training and TA to improve, expand, or adjust:

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Training/TA needs for your advocacy service provision (OTHER than shelter services):



Training/TA needs specifically for shelter services:



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Internal Training/TA:

